

# **OWENS CORNING LIMITED LIFETIME WARRANTY**

CERTIFIED ENERGY EXPERT® PROGRAM

# Thank you for your recent purchase and installation of the Product checked below ("Product"): (Contractor, please complete)

- □ PINK® FIBERGLAS™ Insulation in Batts and Rolls
- PINK<sup>®</sup> FIBERGLAS<sup>™</sup> Loose Fill Insulation
- PROPINK<sup>®</sup> Loose Fill Insulation

## Who is covered?

The original consumer purchaser of Product for installation in a free-standing residential home ("Home") within the United States ("Purchaser").

#### What does this warranty cover?

For the lifetime of the Home beginning from the completion date of Product installation, Owens Corning Insulating Systems, LLC ("Owens Corning") warrants that the Product has been manufactured and installed in accordance with its published specifications and is free from any defect in material or manufacturing that would adversely affect its original insulating efficiency.

### What does this warranty not cover?

This warranty does not apply to, and Owens Corning shall not be liable for, damage due to any cause not expressly covered herein. This warranty does not cover any problems with non-defective Product or installation caused by conditions or handling beyond the control of Owens Corning or the Contractor. Some examples of conditions not covered by this warranty include failures or defects in the Product or installation caused by:

- causes beyond normal and proper use including, but not limited to: acts of God, war or terrorism, fire, flood, wind or other weather damage, or exposure to chemicals or the environment; or
- installation services provided by anyone other than an installer that is certified by Owens Corning through its Certified Energy Expert\* program as of the installation date; or
- non-manufacturing defects, including but not limited to improper maintenance, neglect, accident, casualty, vandalism, misuse, ice damning, failure or defect of the Product or installation resulting from an alteration made to the
- · structure of the residence, or any other cause that disturbs or disrupts the Product as installed; or
- any costs incurred by you that are not authorized in advance by Owens Corning.

# Limitations on coverage

ANY IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR USE OR PURPOSE AND THE WARRANTY OF MERCHANTABILITY, IS LIMITED IN DURATION TO THE EXPRESS WARRANTY PROVIDED HEREIN UNLESS A SHORTER PERIOD IS PERMITTED BY LAW. OWENS CORNING SHALL NOT UNDER ANY CIRCUMSTANCES BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OR FOR DAMAGE TO THE BUILDING, ITS CONTENTS OR ITS OCCUPANTS. THIS WARRANTY CONTAINS ALL OF THE PROVISIONS OF PURCHASER'S REMEDIES FROM OWENS CORNING. OWENS CORNING'S LIABILITY IS LIMITED TO THE PROVISIONS OF THIS WARRANTY, WHETHER ANY CLAIM AGAINST IT IS BASED UPON STRICT LIABILITY, NEGLIGENCE, BREACH OF WARRANTY OR ANY OTHER THEORY OR CAUSE OF ACTION. Some states do not allow limitations on how long an implied warranty lasts and/or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from state to state.

#### What will we do to correct problems?

If the performance of the Product is ever materially affected during the warranty period by a Product or installation defect as described in the preceding paragraphs, then Owens Corning will, at its sole discretion, provide the Purchaser with the reasonable cost of: (1) a quantity of Product sufficient to replace the defective Product or (2) a quantity of Product sufficient to bring the thermal performance of the installed Product up to the original intended energy efficiency, and, (3) if Owens Corning, in its sole discretion, so determines, the cost to remove the defective Product and to install the new Product. OWENS CORNING'S LIABILITY HEREUNDER IS LIMITED TO THE REASONABLE COST OF THE REPLACEMENT OR ADDITIONAL PRODUCT REQUIRED AND THE COST TO REMOVE THE DEFECTIVE PRODUCT AND TO INSTALL THE NEW PRODUCT. The lifetime coverage offered by this warranty automatically ceases upon the sale of the Home where the Product, purchased by the original Purchaser, has been installed.

#### **Notification of claims**

To make a claim under this warranty, the Purchaser must notify Owens Corning within sixty (60) days of the date that the claimed defect is first discovered. The Purchaser should submit the claim in writing to OWENS CORNING INSULATING SYSTEMS, LLC, ONE OWENS CORNING PARKWAY, TOLEDO OH 43659. Please state the Purchaser's name, address, telephone number, Product name, a description of the claimed defect, the date of installation and Contractor/Installer name, and submit proof of purchase.

#### Modification

This warranty may not be changed or modified, except in writing signed by an officer of Owens Corning.

For further information, please contact: Owens Corning Sales, LLC, P.O. Box 13955, Durham, NC 27709. Or Call 1-800-GET-PINK.

**Effective Date:** 

